



SAINTGITS
LEARN.GROW.EXCEL

SAINTGITS COLLEGE OF APPLIED SCIENCES

(Accredited with 'A' Grade by NAAC)

CONSOLIDATED STAKEHOLDER FEEDBACK REPORT

&

ACTION TAKEN REPORT

2023 – 24

SAINTGITS
LEARN.GROW.EXCEL



SAINTGITS COLLEGE OF APPLIED SCIENCES

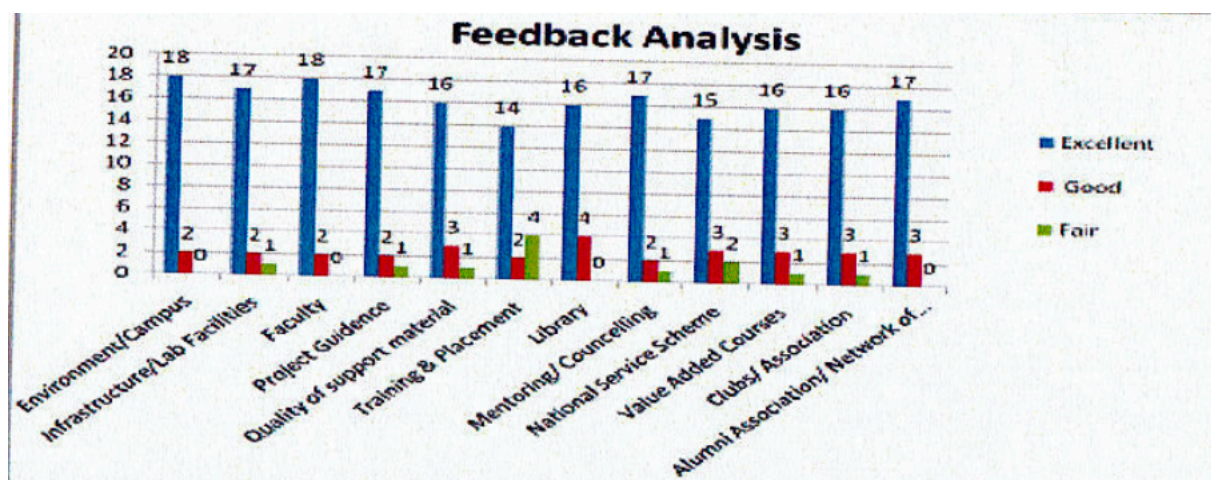
(Accredited with 'A' Grade by NAAC)

SAINTGITS
LEARN.GROW.EXCEL

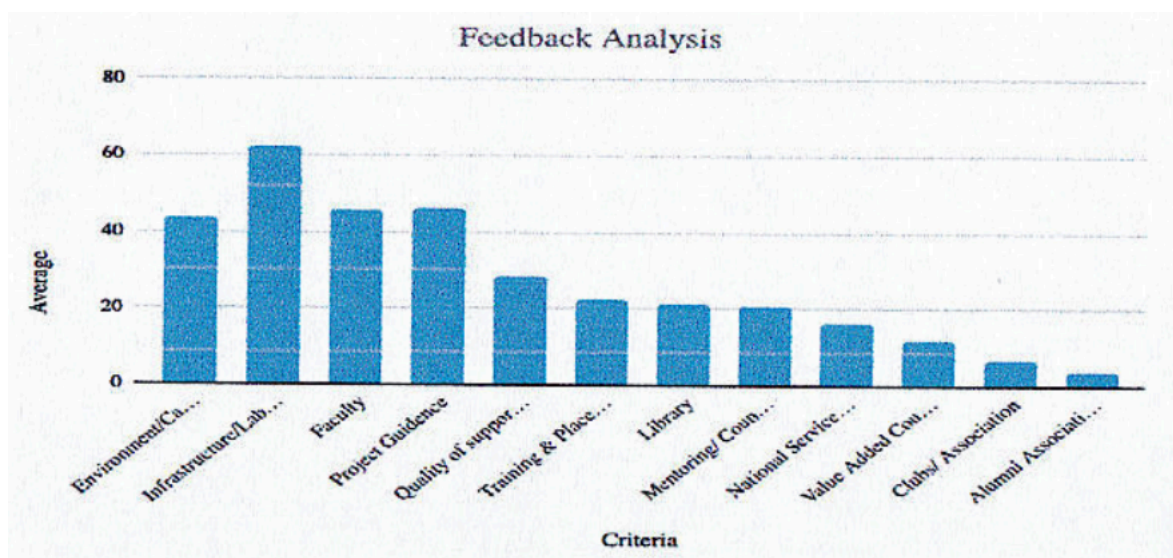
Consolidated Feedback Report

Alumni Feedback

Alumni feedback was collected by various departments through Google Forms. Feedback on alumni meet conducted.



Alumni feedback of BA Corporate Economics Department.



Alumni feedback of BBA Department.



SAINTGITS COLLEGE OF APPLIED SCIENCES

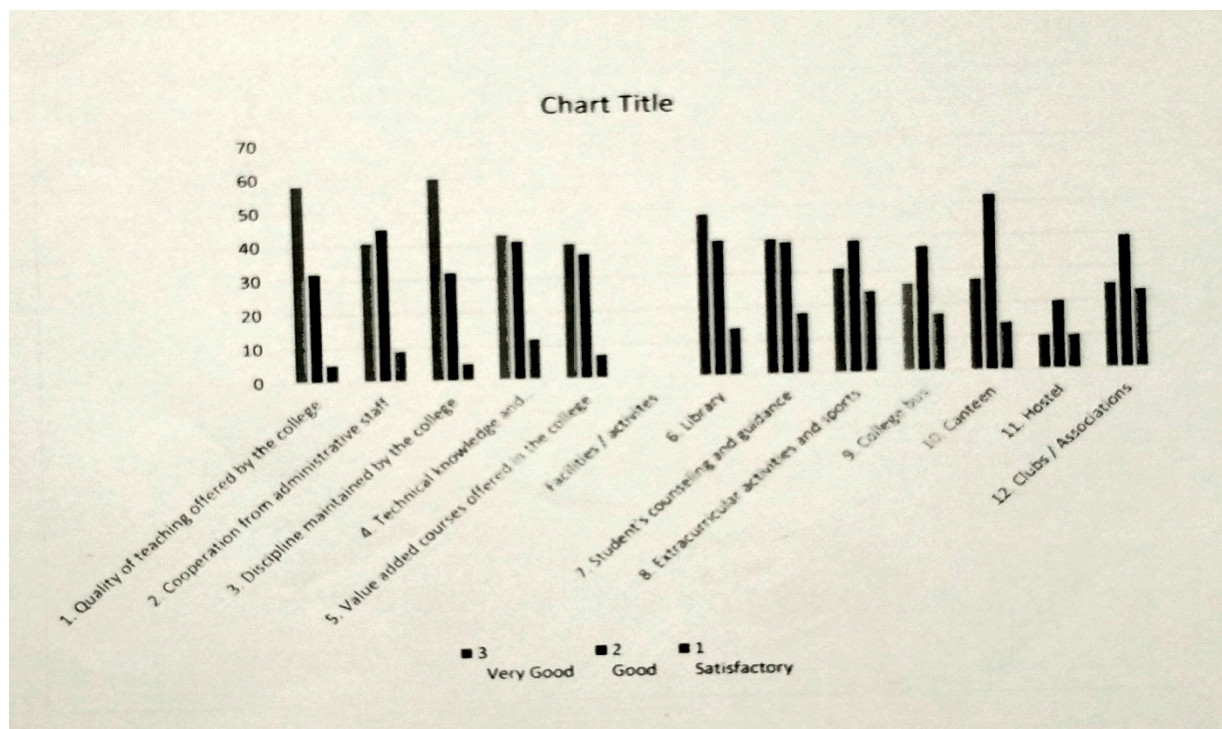
(Accredited with 'A' Grade by NAAC)

SAINTGITS

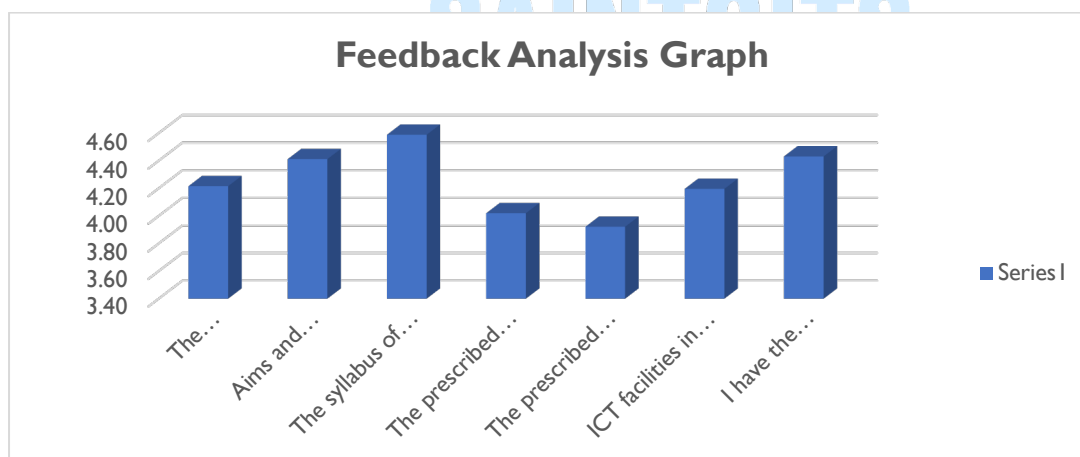
LEARN.GROW.EXCEL

Parents Feedback

Parent feedback was collected at the parent-teacher association, held by different departments.



Teachers Feedback





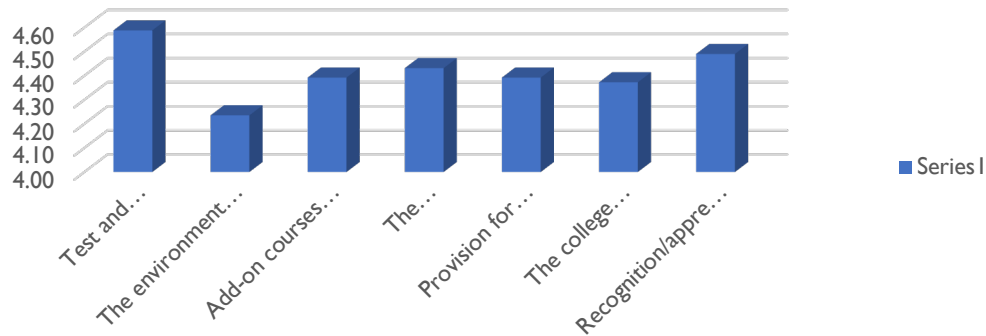
SAINTGITS COLLEGE OF APPLIED SCIENCES

(Accredited with 'A' Grade by NAAC)

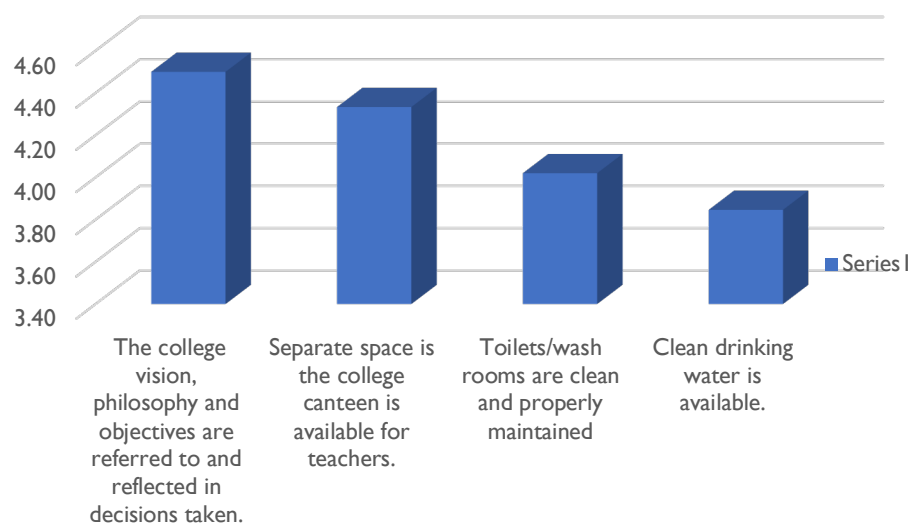
SAINTGITS

LEARN.GROW.EXCEL

Feedback Analysis Graph



Feedback Analysis Graph





SAINTGITS COLLEGE OF APPLIED SCIENCES

(Accredited with 'A' Grade by NAAC)

SAINTGITS
LEARN.GROW.EXCEL

Employers Feedback

Name and address of the firm	Name and designation of the respondent	Mobile number	Email	Name of the alumni employed in the firm	The courses offered by the University are relevant and are in tune with industry requirements	The syllabus offered by the University covers fundamental aspects	Practical knowledge and skills are given due importance in the curriculum	The curriculum is relevant in developing problem solving and analytical skills	The curriculum reflects current trends, technology and practices	The college provides quality education for the overall development of the students	The college provides ample opportunities for the students to improve their confidence	The college fosters skills and talents of the students	The college instills values and ethics in students	Overall Impression about the employee's performance	Suggestions for improvement of syllabus/ curriculum/ college
Paramail Traders	Accountant	9497379797	Kurianbobby25@gmail.com	Bobby Kurian	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Excellent	Nil
Bauer Equipment Gulf FZE	Senior accountant	971 505257379	Jebbymathew92@gmail.com	Jebby Mathew	Agree	Agree	Neutral	Neutral	Agree	Strongly agree	Agree	Agree	Strongly agree	Excellent	Provide some practical skills
Saintgits College of Applied Sciences	Prof. M.C.Joseph, Principal	7306542322	principalscas@saintgits	Sanju P Cherian	Agree	Agree	Agree	Agree	Agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Excellent	Nil
Saintgits College of Applied Sciences	Prof. M.C.Joseph, Principal	7306542322	principalscas@saintgits.org	Silpa Mary John	Agree	Agree	Agree	Agree	Agree	Strongly agree	Strongly agree	Strongly agree	Strongly agree	Excellent	Nil
Saintgits Institute of Management	Professor & Dean	9495673344	ROJI.GEORGE@SAINTGITS.ORG	Alfia Thaha	Agree	Agree	Agree	Agree	Agree	Agree	Agree	Agree	Agree	Very Good	Practical oriented sessions can be included
Axis Bank Ltd, Kottayam	Venugopal S.V, Vice President	8086000511	kottayam.branchhead@axisbank.com	Amil Thomas Varghese	Strongly agree	Agree	Strongly agree	Agree	Strongly agree	Agree	Agree	Agree	Agree	Excellent	Nil
NCS Autocars Pvt. Ltd, Thiruvalla	Krishnakumar K, Vice President	9526011193	krishna@ncscorp.org	Neya Susan Alexander	Agree	Agree	Agree	Agree	Agree	Agree	Agree	Agree	Agree	Excellent	Nil

Student's Feedback

Feedback from students is obtained on the following two criteria:

- Course Outcome Attainment Analysis – to measure whether the course outcomes stated in the syllabus are attained in the teaching-learning process.
- Course–end survey Analysis - to measure the effectiveness of the delivery of the curriculum.

Analysis of the above are given below:



SAINTGITS COLLEGE OF APPLIED SCIENCES

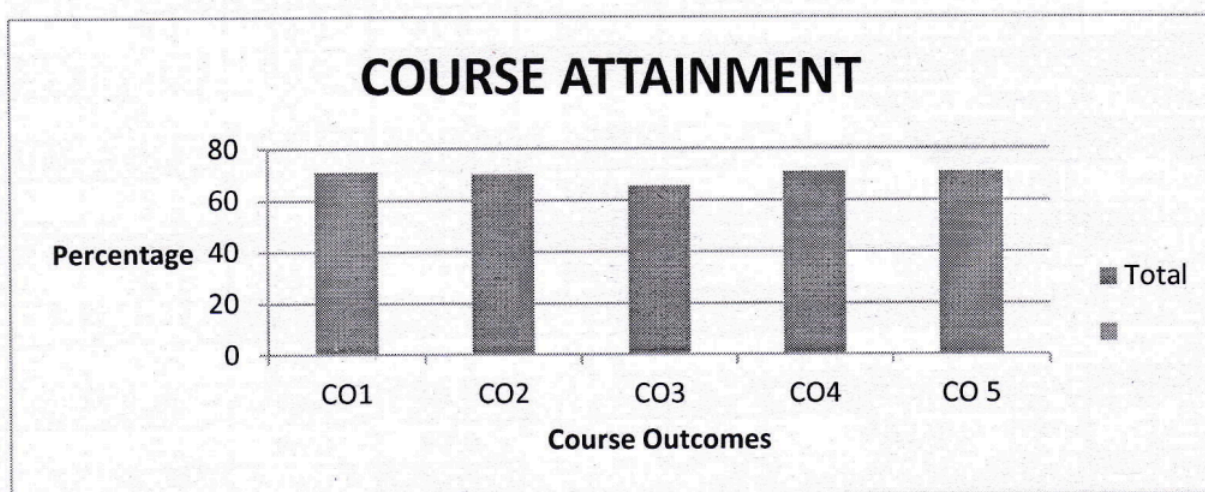
(Accredited with 'A' Grade by NAAC)

SAINTGITS

LEARN.GROW.EXCEL

Course Outcome Analysis

Course Outcomes	Direct	Indirect	Total	Attainme
CO1	0.57	0.14	70.81	H
CO2	0.56	0.14	69.96	H
CO3	0.52	0.13	65.58	H
CO4	0.57	0.14	70.81	H
CO 5	0.57	0.14	70.81	H



SAINTGITS
LEARN.GROW.EXCEL



Action Taken Report on Feedback 2023 – 24

1. Feedback from different stakeholders.

The college maintains a feedback report at the institutional level. Feedback is gathered from various stakeholders, including students, teachers, parents, employers, and alumni. Students provide feedback on each course to evaluate Course Outcomes. Additionally, feedback regarding the curriculum and its delivery is collected from all students at the end of each semester. This feedback aims to assess the curriculum's effectiveness, delivery, and infrastructure and extracurricular activities issues. Parents' feedback is gathered during the Annual PTA meetings, alumni feedback is collected during departmental alumni gatherings, and feedback is also obtained from teachers.

2. Feedback Analysis

The feedback data gathered by the IQAC is organized and compiled to create the analysis report. Issues highlighted by the stakeholders are reviewed at both the departmental and institutional levels. Recommendations are discussed and assessed, and the suggestions related to the curriculum are used as guidelines for identifying and addressing any curriculum gaps. Appropriate recommendations are developed to ensure effective resolution of grievances.

3. Action Taken Report

The feedback collected from the comments is quickly discussed in different committees and shared with the faculty, who work on finding new ways to improve the efficiency of material delivery. As the institution is an affiliated college, it is required to follow the university's curriculum, which means that the focus is more on delivering the existing curriculum than revising it. Nonetheless, the college also offers value-added courses and organizes various events such as talks, seminars, and other activities. The feedback suggestions are reviewed in multiple committees and shared with the faculty to enhance the effectiveness of content delivery. As the institution is an affiliated



SAINTGITS COLLEGE OF APPLIED SCIENCES

(Accredited with 'A' Grade by NAAC)

SAINTGITS

LEARN.GROW.EXCEL

college, it must adhere to the university's prescribed syllabus, so the focus remains on delivering the existing curriculum rather than revising it. However, to address any gaps identified by stakeholders in the university's curriculum, the college offers value-added courses and organizes talks, seminars, and other events through its departments, associations, and clubs.

Based on the feedback received and analysed, the actions taken are as follows:

S/N	Feedback received from stakeholders	Action taken
1	Bridge gaps in curriculum delivery arising due to teaching being shifted to online mode.	The institution joined hands with Coursera to provide free online courses for the students, so that they can improve their knowledge as well utilization of time as make proper
2	Introduce common platform for online classes	Microsoft teams was adopted for effective conduct of online classes as it was easy to login, mark attendance, assign homework, upload materials etc
3	Conduct Department Alumni meet	As per the suggestion, department wise alumni meet was conducted this year.
4	Experiential Learning	Students were taken to visit various industries.
5	Overall development of students with academics	Various cultural events like inter - departmental, and inter – collegiate activities were conducted to provide opportunities.
6	Plan Visits and Industrial Brochure	Industrial visit by departments and interaction with scholars